



**Group Name: Children's Mercy Hospital**

**Group Number: 308022**

**Network: PDP**

**Employee ID: use Employee SSN**

**[www.metlife.com/mybenefits](http://www.metlife.com/mybenefits)**

- Locate a participating dentist.
- Verify eligibility and plan design information.
- Review claim status and claim history for your entire family.
- View and print processed claims with one click.
- Obtain claims forms and educational information (including interactive risk assessment).
- Get instant answers to Frequently Asked Questions.
- Access trained customer service representatives.

**1-800-942-0854**

- Virtually 24 hours a day, 7 days a week to confirm eligibility, order claim forms or request dentist directories
- Monday-Friday, 8 a.m. to 11 p.m., Eastern Time, to speak with a live customer service representative
- MetLife Dental Claims P.O. Box 14588 Lexington, KY 40512
- For International Dental Travel Assistance call 1-312-356-5970 (collect)

This card is not guarantee of coverage or eligibility.